

We want to be part of a caring and respectful community, where everyone has equal rights and are treated the same.

A community that values:

- **Kindness**
- **Honesty**
- **Fairness**

Our customers can expect us to be:

- Friendly and caring;
- Skilful and dedicated to our work;
- Good communicators;
- Creative and responsive.

Our Goals for 2017-2019	Our Actions for 2017-2019		
<p>To make sure our customer is at the centre of everything that we do</p>	<p>We will make our services even better at giving people with a disability equal rights.</p> 	<p>We will make sure every customer has a life path and an NDIS plan which reflects who they are.</p> 	<p>We will offer different types of service that focus on building peoples' skills and confidence.</p> 
<p>To grow and strengthen our teams and make sure we keep learning how to be the best service</p>	<p>We will make sure our services are high quality and have clear policies and procedures.</p> 	<p>We will keep improving what we do by being consultative and supporting and preparing our staff for now and for the future.</p> 	<p>We will continue to train and value our staff members.</p> 
<p>To be a community based business that is honest and professional</p>	<p>We will look at different ways we can run our business and manage our money.</p> 	<p>We will strengthen our practices and improve our technology.</p> 	<p>We will make sure we have a good future that includes our customers and community.</p> 